

# Family Foot and Ankle Centers Patient Registration Form

(Please present your insurance cards to the receptionist upon arrival)

Patient's Name \_\_\_\_\_  
*First Last M.I. Nickname*

Address \_\_\_\_\_ # \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_

Phone: Home \_\_\_\_\_ Cell \_\_\_\_\_

Work \_\_\_\_\_ Email \_\_\_\_\_ @ \_\_\_\_\_

SS# \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Gender \_\_\_ Male \_\_\_ Female

Marital Status \_\_\_\_\_ How did you hear about us? \_\_\_\_\_

Primary Care Physician \_\_\_\_\_ Date Last Seen by PCP \_\_\_\_\_  
*Name, Address & Phone Number*

Responsible Party Name \_\_\_\_\_ Relationship \_\_\_\_\_  
*First Last M.I.*

Responsible party: Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ SS# \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Gender \_\_\_ Male \_\_\_ Female

**Primary Insurance Information** Insurance Name \_\_\_\_\_

Policy Holder Name \_\_\_\_\_ DOB \_\_\_\_/\_\_\_\_/\_\_\_\_

Insurance ID # \_\_\_\_\_ Group # \_\_\_\_\_ Relationship to Holder \_\_\_\_\_

**Secondary Insurance Information** Insurance Name \_\_\_\_\_

Policy Holder Name \_\_\_\_\_ DOB \_\_\_\_/\_\_\_\_/\_\_\_\_

Insurance ID # \_\_\_\_\_ Group # \_\_\_\_\_ Relationship to Holder \_\_\_\_\_

**Primary Language:** \_\_\_\_\_

**Ethnicity:** \_\_\_ Hispanic or Latino \_\_\_ Not Hispanic or Latino

**Race:** \_\_\_ American Indian or Alaskan Native \_\_\_ Asian \_\_\_ Black or African American  
\_\_\_ Native Hawaiian or other Pacific Islander \_\_\_ White

**Preferred Pharmacy:** \_\_\_\_\_  
(Pharmacy Name, Address & Phone Number **REQUIRED!**)

Emergency Contact \_\_\_\_\_ Phone \_\_\_\_\_ Relationship \_\_\_\_\_

*I understand and acknowledge that I am personally responsible for the services rendered at this facility. Family Foot and Ankle Centers will bill my insurance carrier as a courtesy. In the event of non-payment, I understand I will be responsible for any outstanding balances.*

X \_\_\_\_\_ Date \_\_\_\_\_  
*Patient Signature or Guardian for the Minor Patient*

**Financial Policy of Family Foot and Ankle Centers, PLLC**

Payment in full is due at time of service unless prior arrangements have been made.  
Office Visit co-payments for participating HMO/PPO insurances are due at the time of service.

HMO/PPO claim denials due to no referral or authorization are the patient's responsibility. Office staff will notify and assist you in referral/pre-certification procedures, but final responsibility lies with the patient to comply with their specific insurance's requirements. All referrals must be presented to our business office before seeing the doctor.

**Please present your insurance card** each time you visit if we participate with your plan to insure proper filing information to submit claims. Otherwise, your visit may not be covered and you will be responsible for payment.

**The following services cannot be billed to insurance and will be the patients' responsibility.**

- \$10.00 fee for any prescription that must have pre-authorization phone call. (Fax forms are free.)
- \$50.00 charge for insurance based Peer to Peer consultations.
- \$50.00-\$100.00 charge for any disability forms.
- \$400.00 per hour prorated charge for any lawyer letters.
- \$50.00 charge for all returned checks.

Patients will be sent one statement for any outstanding co-payments and unpaid balances due after insurance claims processing.

**To avoid interest charges and additional statements charges, consider keeping credit card on file under our secured merchant services option. See attached Credit Card On File Agreement.**

Please be on time for your appointment. If you need to reschedule your appointment, we require a minimum of 24 hours notice. If you missed the scheduled appointment without notifying our office a \$50.00 charge will be added to your account.

If your account must be forwarded to a collection service and/or an attorney because of non-payment, you will be responsible **for all collection fees** and/or attorney fees charged by these services.

**ASSIGNMENT OF BENEFITS**

I, the undersigned, certify that I (or my dependent) have insurance coverage with \_\_\_\_\_ and assign directly to Family Foot and Ankle Center all insurance benefits, payable to me for services rendered. I understand that I am responsible for all information necessary to secure payment of benefits. I authorize RELEASE OF MEDICAL INFORMATION to my insurance carrier, any third party as it materially relates to services provided, or requested by physician to provide continuity of care. I authorize the use of this signature on all insurance submissions.

By my signature I acknowledge receipt of a copy of this policy and hereby agree to its terms.

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_



**CREDIT CARD ON FILE AGREEMENT**

**PATIENT'S NAME:** \_\_\_\_\_ **DOB:** \_\_\_/\_\_\_/\_\_\_

**Patient Email:** \_\_\_\_\_

**Cell number for text notifications:** \_\_\_\_\_

FFAAC has implemented a new billing policy with our Merchant services. We can now securely save your credit or debit card on file to cover any balance due after your insurance benefits are applied. Once your credit card information is entered it is encrypted and cannot be viewed or accessed by any other organizations. Our merchant services are independently audited and certified at the highest levels. This policy will simplify how you pay your medical bills.

I agree to keep my credit card information saved on file with Family Foot and Ankle Centers.  
**Changes to this form by the patient are not valid unless signed off by the office.**

\_\_\_ My card can be used for any outstanding balances due after insurance claims are processed.

You will receive a statement in the mail to inform you of the balance due on your account. You will need to contact FFAAC within 10 days of the statement date to change the payment method or your saved card will be run.

**You will receive a receipt via email for any charges posted on your saved credit card.**

**Last 4 digits on the card** \_\_\_\_\_ **Card type-**     Debit     CC     HSA/FSA

**Cardholder Signature:** \_\_\_\_\_ **Date:** \_\_\_/\_\_\_/\_\_\_

**Family Foot and Ankle Centers**

**Patient's Name** \_\_\_\_\_ **Date of Birth** \_\_\_\_\_

**Please Answer All of the Questions:**      **Shoe size:** \_\_\_\_\_ **Shoe type:** \_\_\_\_\_

**Chief Complaint:** \_\_\_\_\_

**How is your general health?**    \_\_\_ Excellent    \_\_\_ Good    \_\_\_ Poor    **Height** \_\_\_\_\_ **Weight** \_\_\_\_\_

**Please check all that apply:**

- |                       |                          |                     |
|-----------------------|--------------------------|---------------------|
| ___ Diabetes          | ___ Anxiety / Depression | ___ Fibromyalgia    |
| ___ Stroke            | ___ Cholesterol          | ___ Thyroid         |
| ___ Leg Cramps        | ___ Asthma               | ___ Gout            |
| ___ Epilepsy          | ___ High Blood Pressure  | ___ Stomach Ulcer   |
| ___ Tumors            | ___ Tuberculosis         | ___ Polio           |
| ___ Bleeding Problems | ___ Kidney Trouble       | ___ Heart Trouble   |
| ___ Glaucoma          | ___ Arthritis            | ___ Anemia          |
| ___ HIV               | ___ Varicose Veins       | ___ Circulation     |
|                       | ___ Cancer               | ___ Fainting Spells |
|                       | ___ Blood Clots          |                     |

**Other Previous Illnesses:** \_\_\_\_\_

**Previous Operations or Hospitalizations:** \_\_\_\_\_

**Previous Injuries:** \_\_\_\_\_

**Family Medical Problems:** (please list problems by family member i.e. mother, father, sister, brother, etc.)

Member: \_\_\_\_\_ Problem(s) \_\_\_\_\_

Member: \_\_\_\_\_ Problem(s) \_\_\_\_\_

Member: \_\_\_\_\_ Problem(s) \_\_\_\_\_

**What Medications are you taking?** (Please include prescription, over-the-counter, and herbal supplements)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Do you have any allergies?**    \_\_\_ YES    or    \_\_\_ NO      *If Yes Please select from the following:*

- |               |                 |                    |
|---------------|-----------------|--------------------|
| ___ Aspirin   | ___ Mercurials  | ___ Nylon/Plastic  |
| ___ Novocaine | ___ Merthiolate | ___ Antihistamines |
| ___ Codeine   | ___ Iodine      | ___ Penicillin     |
| ___ Demerol   | ___ Adhesive    | ___ Sulfa          |
| ___ Latex     | Other: _____    |                    |

**Reaction:** \_\_\_\_\_

**Smoking Status:**    \_\_\_ Current Every Day Smoker      \_\_\_ Current Some Day Smoker  
                          \_\_\_ Former Smoker                    \_\_\_ Never Smoker

**Are you a Tobacco User**    \_\_\_ Yes    \_\_\_ No

## PATIENT CONSENT FORM

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPPA), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payors.
- Conduct normal healthcare operations such as quality assessments and physician certifications.

You have informed me of your *Notice of Privacy Practices* containing a more complete description of the users. I have been given the right to review such *Notice of Privacy Practices* prior to signing this consent. I understand that this organization has the right to change its *Notice of Privacy Practices* from time to time and that I may contact this organization at any time at the address below to obtain a current copy of the *Notice of Privacy Practices*.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand you are required to agree to my requested restrictions, but if you do agree that you are bound to abide by such restrictions.

I understand that I may revoke this consent in writing at the time, except to the extent that you have taken action relying on this consent.

Patient Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

### **AUTHORIZATION TO RELEASE INFORMATION TO:**

1) \_\_\_\_\_

2) \_\_\_\_\_